

CONDITIONS OF BOOKING AND OCCUPANCY

1. St George's Defence Holiday Suites are for service and ex-service personnel, their spouse and their dependent children (under 25yrs). St Georges is operated by the Service Personnel Anglican Help Society Inc, an independent charitable organisation.
2. Eligibility to stay will be verified prior to accepting a booking.
3. Bookings may be made 15 months in advance for currently serving personnel and 12 months in advance for ex serving personnel.
4. A deposit is required at the time of making the booking and the balance is payable no later than 14 days prior to arrival.
5. Payment of the deposit constitutes the guest's acceptance of the terms and conditions. In the event of a cancellation and with a minimum of 14 days notice, a \$50 administration fee will be charged and the balance of the deposit will be refunded. If cancellation is within 14 days of arrival date, the guest is required to pay the full amount of the reservation.
6. In the event of a "no show" the deposit paid will be forfeited.
7. At check-in you will be required to provide credit card details to cover any incidental costs.
8. Limited parking is available on site and cannot be guaranteed.
9. The Suite must not be used for any unlawful purpose.
10. The Suite must be kept clean and all garbage removed on exit otherwise it will attract an additional cleaning charge.
11. No animals or pets are to be brought onto the premises. Excluding qualified service dogs with current paperwork.
12. Neither the body corporate nor manager are liable for any damage or loss of property that a guest might sustain while on the premises.
13. The by-laws, rules and regulations of The Garland and any reasonable direction of the manager must be complied with.
14. If a Guest fails to comply after a warning from the manager, the guest must vacate the premises immediately.
15. There is no refund for early departure.
16. NO SMOKING - Queensland laws make it an offence to smoke in units and all common areas of the St George's Defence Holiday Suites. (Smoking and Smoking Products Act 1998. Sec 26R) - This rule will be strictly enforced.
17. Check-out time is 0900 Queensland time. (Luggage storage facilities are available on request with no liability accepted)
18. Where eligible people book a suite, all their guests who stay with them must also be eligible to stay. Eligibility includes the serving or ex-serving persons spouse, carer, dependent children, or grandchildren (up to 25yrs) and dependants with special needs (no age limit)
19. The tariffs and the conditions are subject to change at any time.